

Technology for Impact, Product Owner

Reporting to:	Chief Information Officer	Work location:	Melbourne office attendance preferred Hybrid / remote possible
Department:	Technology	Budget holder:	No
Team:	T4I	Direct reports:	Nil

Role Purpose

At Save the Children Australia and 54 Reasons, we believe in the transformative power of technology to advance children's rights and improve lives. The Technology for Impact function exists to harness digital innovation in service of our mission—amplifying impact, enabling scale, and ensuring our programs are more responsive, inclusive, and sustainable.

This is an exciting parental-leave cover opportunity to drive digital innovation that creates real impact for some of the world's most marginalised children. Working collaboratively across multiple organisational units, you will manage digital innovation initiatives that directly impact development outcomes, overseeing their development and delivery while maintaining continuity of our strategic technology programs during this transition period.

Key Responsibilities

Maintain Technology for Impact Strategic Direction: Continue implementation of the organisation's Technology for Impact (T4I) strategy, ensuring alignment with programmatic goals and global digital development trends

Digital Transformation Stewardship: Champion ongoing digital transformation initiatives across the organisation, maintaining momentum on innovation and continuous improvement culture

Cross-functional Collaboration: Work closely with operational and program teams, technical subject matter experts, and external partners to co-design and refine tech-enabled solutions addressing key development challenges

Product Lifecycle Management: Oversee 3-5 ongoing digital initiatives at various stages of their lifecycle, including design, development, testing, deployment, scaling and sustainability planning

User-Centred Design: Ensure all digital products remain user-centred, trauma-informed, contextually appropriate, sustainable, and locally led wherever possible

Standards Compliance: Ensure ongoing compliance with data protection, cybersecurity, and digital safeguarding standards across all digital initiatives

Ethical Technology Practices: Promote and maintain ethical use of technology with focus on equity, inclusion, data sovereignty, localisation, sustainability and harm minimisation

Documentation & Knowledge Management: Maintain comprehensive documentation of processes, decisions, and lessons learned to ensure smooth handover

Governance & Ethics: Ensure compliance with data protection, cybersecurity, and digital safeguarding standards across all digital initiatives. Promote the ethical use of technology, with a focus on equity, inclusion, data sovereignty, localisation, sustainability and harm minimisation.

Comply with Save the Children Policies

- Be a role model for safety and security and comply with all workplace safety policy, procedure, work instructions and training.
- Comply with the Child Safeguarding Code of Conduct and child safeguarding and protection policies and standards (click [here](#) to view further details)

Person Specification

Essential Skills and Experience

- **Product Management Expertise:** 5+ years' experience in digital product management, preferably in development, non-profit, or social impact contexts
- **Digital Product Development:** Expertise in with agile/lean software product development methodologies and human-centered design
- **Emerging Technologies:** Awareness of AI, machine learning, mobile technologies, and other relevant digital innovations
- **Cybersecurity & Privacy:** Knowledge of data protection regulations and cybersecurity best practices
- **Development Sector Knowledge:** Understanding of international development context, challenges, and approaches
- **Communication & Collaboration:** Excellent stakeholder management and cross-cultural collaboration skills

Highly Regarded

- **Technology Strategy:** Demonstrated experience in technology strategy development and implementation
- **NFP Digital Development:** Experience working in or with the Global South and familiarity with donor-funded programs (e.g., DFAT, UN Agencies)
- **Data & Analytics:** Understanding of data governance, analytics, and evidence-based decision making

Additional Information

- Any offer of employment at Save the Children Australia will be subject to a satisfactory National Police Record Check and a Working with Children Check
- Employees must sign on to Save the Children Australia's Child Safeguarding Policy and Code of Conduct
- Ongoing performance and employment will be measured against deliverables, values and demonstrated behaviours outlined above
- Save the Children Australia is an Equal Opportunity Employer

Driver's Licence:	Not required	Travel:	Required infrequently
Working with Children Check:	Required	Assets:	Laptop