## **Program Profile**

Program or project name	Intensive Family Engagement Service (IFES)
Location/s	Hobart, Launceston, Devonport
Client group	Children at risk of removal from Child Safety Services, and their families
Internal stakeholders	Team Leader, Senior Practitioners, Parent Coaches, Family Support Specialists
External stakeholders	IFES Support Unit (ISU), Child Safety Services (CSS), local service providers
Program or project description	54 reasons' Intensive Family Engagement Service uses a holistic model to engage families. IFES support is targeted specifically at highly vulnerable families and those with more complex needs.  The service closely with children and young people to build family capacity by providing targeted, transparent, and explicit support and ensuring the voice of children and youth is heard at all levels. Those working in the service also work closely with other key stakeholders including the IFES Support Unit (ISU) and Child Safety Services (CSS), to overcome personal and/or environmental barriers to children's safety and build the strength, capacity and protections required for families to provide a consistent, safe, and nurturing home environment for their children.  The service aims to build family capacity by modelling direct contact with children utilising a range of evidence-based parenting programs to support parents to understand how these programs can be utilised. We use partnership, outcomes-based, strengths-perspective and family-centred approaches when working with families.
Additional information	