

Child and Family Specialist

Position Description

Reporting to:	Team Leader	Work location:	Various locations in QLD
Department:	54 reasons	Budget holder:	No
Team:	Play2Learn	Direct reports:	Nil

About 54 reasons

54 reasons is Australia's leading child rights organisation, proudly part of the Save the Children Australia Group and global movement. We're here to make sure that everyone understands their rights. So that children and young people have their rights met and thrive, in all their diversity.

We champion the children, young people and families we work with. We are inspired by the curiosity and creativity of children, and motivated by the love of those who care for them. With the child's voice at the centre, we provide quality services to children and their caregivers, advocating with them so that children develop, learn, and are connected, safe and confident.

Our people are proudly local, and as diverse as the communities we serve - in every state and territory, and across regions, remote areas and capital cities. Our operations and services span the early years and school engagement, youth justice, domestic and family violence and family support, and our practice is grounded in child rights and participation.

From our 54 reasons Practice Framework to our culture where you will feel valued, belong and make a difference for children, 54 reasons is truly a place you will **learn and grow**. Find out more about *Our Promise* to Children and Young People and how our Practice and Impact measurement team works to ensure the provision of high quality, contemporary and inspiring service, practise and outcomes that meet and exceed client needs. [Our Approach – 54 reasons](#)

Here you'll make a difference

At Save the Children Australia, we attract bright and big-hearted people who are inspired to make a difference. Together, we are fearless in our pursuit of making lasting change for the children and communities who need it most.

Role Purpose

The key focus areas for the Child and Family Specialist are:

- Build family capacity by using partnership, outcomes based, strengths' perspective and client-centred approaches
- Identify where additional assistance and external services are required, providing appropriate information, support and referrals
- Collaborate with team members to deliver programs and support services, promoting positive and culturally respectful approaches to parenting, and child and family wellbeing
- Ensure that children are developmentally on track and families have the skills and tools to parent effectively

Here your skills will be valued

Service Delivery

- Provide parent coaching in a 1:1 environment, with the focus on ensuring children are developmentally on track and parents have the skills to promote child wellbeing
- Deliver group-based programs through supported playgroups and online parenting education
- Coordinate program planning, building on existing strengths and seeking opportunities for enhancement and improvement
- Identify strengths, establishing goals for the program and reviewing clients progress towards these goals
- Provide evidence-based information and education material

- Promote skills which increase health, safety and development
- Promote skill development through modelling, practice, discussion and other practical support
- Undertake needs assessments for each child accessing our service, including needs assessments for children and families using the delivery of standardised tools such as the PEEM and PEDS

External Support and Referral

- Make timely referrals to appropriate, relevant, and/or specialist support services
- Link clients to local support networks
- Establish and maintain collaborative relationships with the local community, service providers and professionals including child and family support services
- When required, advocate on behalf of children, parents and or carers to access the services and support they require within the broader service system

Monitoring and Evaluation

- Monitor and review program policies, procedures and practices to ensure the delivery of high quality and effective programs
- Maintain reliable data collection for program review and complete regular monitoring and reporting, in line with organisational and funder requirements
- Participate proactively in all program evaluation and debriefing, including audits and continuous improvement activities

Teamwork and collaboration

- Actively participate in team meetings and discussions to contribute to a professional, cohesive environment
- Openly communicate with team members to share ideas and suggestions for program improvements and effectiveness

Health, safety, security and risk management

- Model safe behaviour by following all workplace policies, procedures, work instructions and training
- Work safely at all times and consider the impact of your work practices on your own and others' physical safety and psychological wellbeing.
- Report all incidents, injuries and potential hazards in a timely manner
- Take part in safety activities and improvements, contribute to a culture that supports physical and psychological health.
- Identify, document and manage risks in your programs and work environment, putting controls in place to reduce physical and psychological harm.

Child protection and safeguarding requirements

- Maintain a child safe environment at the workplace and safeguard children's rights, acting in the best interests of children at all times
- Comply with [Child Safeguarding Policy](#) and [Code of Conduct](#)
- Demonstrate the highest standards of behaviour towards children in both your private and professional life
- Never abuse the position of trust that comes with being a part of the Save the Children family
- Maintain a safe and positive relationship at all times when working with children and young people
- Respond to any concerns for the safety or wellbeing of a child in a program in accordance with internal reporting processes

All roles at Save the Children contribute to our impact for children

At Save the Children and 54 reasons, every role, whether in our programs or support services, plays a vital part in our impact for children. We are committed to creating a positive impact on the lives of children and their communities, and we value the contributions of every team member in achieving this vision.

Here you'll belong

It takes all types of people to do the challenging work we do. Here are some of the specific skills and experiences you'll bring to this role:

Essential knowledge or experience

- Demonstrated skills, knowledge, understanding and experience in group facilitation and engagement, particularly with at-risk families and children aged 0-4 years
- Experience delivering in-home family support and interventions
- Knowledge of best practices in early intervention, child protection, family violence, and early childhood development
- Familiarity with effective parenting strategies and behaviour management techniques
- Strong grasp of child development stages and influencing factors
- Ability to build trust and rapport with children and adults from varied cultural and socio-economic backgrounds
- Skilled in trauma-informed and strength-based practices when supporting families
- Excellent interpersonal skills with a collaborative approach to goal-setting with families
- Strong team player with the ability to work both independently and collaboratively
- Experience in case noting, data collection, and maintaining electronic records
- Ability to manage stakeholder relationships and work across service networks

Required qualifications and accreditations

- Degree/Diploma qualification in a relevant field such as Psychology, Early Childhood, Social Work, Human Services or Social Sciences, or significant equivalent experience

Additional Information

- Any offer of employment at 54 reasons will be subject to a satisfactory National Police Record Check and, where required, a Working with Children Check
- Employees must sign on to Save the Children Australia's Child Safeguarding Policy and Code of Conduct
- Ongoing performance and employment will be measured against KPIs, values and demonstrated behaviours outlined above
- 54 reasons is an Equal Opportunity Employer

Driver's Licence:	Required	Travel:	Some travel required to client homes, community locations and South Brisbane office
Working with Children Check:	Required	Assets:	Laptop/phone