



# Program Profile

Program name	Tenancy Support for Children and Families (TSCF)
Location/s	Darwin and Palmerston, NT
Client group	Families with children aged 0–18 living in social housing or facing tenancy challenges in Darwin/Palmerston
Internal stakeholders	Team Leaders, Family Support Workers, Child Development Workers
External stakeholders	The project accepts referrals from DCF, DHLGCD, NT Police, specialist housing providers and other local services who work with families at-risk of unstable housing and/or homelessness. The program also makes warm, supported referrals to services which can support clients with issues affecting their housing stability.
Program or project description	<p>TSCF is a culturally responsive, child focused service model to support children, young people and their caregivers who are at risk of homelessness in Darwin and Palmerston. The model has three main elements:</p> <ul style="list-style-type: none"><li>• <b>Assertive Outreach:</b> A fully mobile team provides assertive outreach into the community to increase accessibility to the service for hard-to-reach families in vulnerable housing situations, through home visits, community-based outreach events (such as playgroups and pop-up stalls) and coordinated service delivery with other housing or homelessness services.</li><li>• <b>Family Support &amp; Tenancy Case Management:</b> A Family Support Worker provides holistic, flexible support for families—typically over six weeks—focused on stabilising housing and improving wellbeing. Through child-focused safety assessments, collaborative goal setting, practical assistance, and advocacy, the Family Support Worker helps address tenancy issues, enhance child welfare, and provide warm referrals families to specialist housing or homelessness services.</li><li>• <b>Child focused activities:</b> TSCF's Child Development Worker enhances parents/carers' skills and capacity to support their children's development through tailored parent coaching, building family support networks, linking families with age-appropriate education programs, and hosting twice-weekly playgroups to promote psychosocial development and school readiness.</li></ul>
Additional information	